

# FATIH OGUR

Senior Quality Professional | QA/QC Manager | Lead Auditor

Türkiye (Bursa) | KSA work authorization (NEOM assignment) | Open to international roles

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## PROFESSIONAL SUMMARY

Quality Management Professional and ISO 9001:2015 Lead Auditor with **17+ years** of international experience delivering Quality Governance, Compliance, Audit Management, and Risk-Based Process Improvement across **mega and giga-scale**, high-profile, multicultural projects in **Oil & Gas, Construction, Steel Structures, Power, Energy, and Chemical** industries.

- Known for building **practical, auditable systems** (not paper compliance) that **reduce NCR recurrence, strengthen contractor performance, and increase client confidence**.
- On-site** Quality Management leadership across **KSA, Russia, Kazakhstan, Europe, Turkey, and Egypt**, as well as **global oversight** of spool manufacturing and steel-structure production for **Worldwide Projects (USA, UK, Oman, Angola, Trinidad & Tobago, Russia, and others)**.

## CORE EXPERTISE

- Quality Governance & QMS:** ISO 9001 implementation, Quality Manuals, Quality Plans, Procedures, ITPs, PQDs, MATs, MSTs, IAPs, Personnel CVs, Test Reports, Procurement Lists, Process Standardization, Management Reviews
- Integrated Management Systems:** ISO 9001 / ISO 14001 / ISO 45001 / ISO 27001 alignment; ISO 31000 risk-based thinking – developed, implemented, and maintained Integrated Quality Management Systems
- Audit Management:** Internal/External/Client/Supplier/Contractor/Consultant/Certification Audits; Surveillance; Audit Plan, Audit Notification, Audit closure & effectiveness verification
- Risk Management:** RAMS Reviews/Audits, Hazard/Risk controls verification, compliance follow-up
- KPI & Performance:** Successfully reduced NCRs, increased KPI performance, CAPA systems, RCA, PSP, 8D, 5-Why, Fishbone, Lessons Learned, prevention of recurrence
- Lean & Continuous Improvement & 6 Sigma:** 5S, Kaizen, TPM, OEE, VSM, KPI Management, CI Deployment & Training
- Contractor & Supplier Quality:** Requirements cascade, quality submittals, performance monitoring, interface
- QA/QC & Technical:** Licensed Engineer by the Saudi Council of Engineers (SCE), ASME (B31.1, B31.3, Section II/V/IX), NDT (RT/UT/MT/PT/VT), Coating, Hydrostatic/Cryogenic Testing, GD&T, Calibration Management
- MEP, HVAC, E&I - Logistics, Warehouse, Material Management...**
- Digital Tools:** Aconex, ACC, BIM 360; ERP/MRP/CRM; MS Office (Excel/Word/PowerPoint), AutoCAD, Adobe Prof

## PROFESSIONAL EXPERIENCE

### BECHTEL – NEOM TROJENA Project (Client: NEOM) | Tabuk, Saudi Arabia

*Quality Manager of TROJENA PI Cluster / Lead Auditor & Trainer of NEOM TROJENA | May 2023 – Present*

- QMS:** Quality Management of PI Cluster across multiple contractors and consultants; accountable for end-to-end Quality Planning, Assurance, and Control aligned with NEOM and BECHTEL requirements.
- Stakeholder & Governance Management:** Act as primary Quality interface between all stakeholders; NEOM, BECHTEL, Contractors, and Consultants; drive audit readiness, Management Reviews, and disciplined governance.
- Quality Documentation & Submittals:** Manage and review quality submittals including Quality Manuals, procedures, QPs, ITPs, PQDs, MATs, MSTs, IAPs, personnel CVs, test reports, procurement lists, and audit schedules.

- **Audit & Inspection Management:** Plan and execute Internal, External, Surveillance audits; oversee WIR/MIR inspections to verify compliance, workmanship, quality, testing, and documentation completeness.
- **Risk, NCR & CI:** Coach contractors on RAMS controls, NCR/CAPA closure, and continuous improvement; conduct walkdowns and surveillance with Field Engineering and Construction teams to prevent delays and recurrence.
- **HR Function (Quality Personnel):** Managed the end-to-end CV review, interview, and approval process for all contractor Quality personnel within my scope—from Inspectors to Quality Managers—assessing competence and approving mobilization in line with NEOM requirements.
- **Training & Capability Development:** Deliver inductions, QMS awareness, Lean Construction, and technical training; recognized for proactive site presence and contribution to improved contractor PQI performance.

**USTAY Construction Company – Delayed Coker Unit (DCU) Project (Client: GAZPROM)** | Moscow, Russia

*Quality Assurance Management of DCU Project / Lead Auditor & Trainer | Dec 2021 – Mar 2022*

- Owned QA Management and ISO 9001:2015 QMS implementation for DCU delivery within Moscow Refinery; maintained audit readiness across execution.

**FREELANCE Consulting** | Worldwide (Turkey, UK, Ireland, Egypt and others)

*Senior Consultant – Quality, Lean & Process Improvement / Lead Auditor & Trainer | Feb 2021 – May 2023*

- Advised clients on ISO 9001 implementation, QMS optimization, and Lean improvements; delivered tailored audits, training, and governance models to reduce risk and improve performance.
- Supported certification readiness through gap assessments, audit programs, CAPA governance, and stakeholder alignment.

**BECHTEL & ENKA Joint Venture (SK) – Chevron Tengiz Expansion (FGP, SGP, Core SS) / 3GP (\$45B)** | Tengiz, Kazakhstan

*Quality Assurance Lead / Internal & External Auditor / Trainer | Jul 2018 – Feb 2021*

- Managed QA for multiple Chevron Tengiz expansion projects from SK Corporate Headquarter governance and field oversight; ensured ISO 9001:2015 compliance and alignment with client specifications, contractual obligations, and legal requirements across sites, fabrication yards, and field operations.
- Directed Internal/External/Certification/Client audits (Chevron); **achieved strong Audit outcomes (100% success)** including zero major nonconformities and strengthened QMS maturity.
- Governed **KPIs, NCRs, CAPAs, and LLs** (Lessons Learned); **reduced recurring issues** and improved delivery performance through risk-based controls.
- Recognition & Commendations: Recognized by Chevron and Certification Auditors for audit readiness, QMS maturity, proactive quality management, and strengthened client confidence.

**BECHTEL & ENKA Joint Venture (Cimtas)** | Turkey & Egypt

*Quality Lead / Internal & External Auditor / Trainer | Mar 2012 – Jun 2018*

- Led QMS and multi-standard compliance (ISO 9001/14001/27001/45001/17065/3834, AD 2000, ASME, EN 1090, EN 13480-4) across manufacturing facilities and major EPC projects in Turkey, Egypt, USA, Russia, Angola, Oman, T&T...
- Managed a 50-person QA/QC team (Dimensional Control, NDT, Paint & Final Shipment Control).
- Conducted & coordinated Customer/Certification/Supplier/Subcontractor Audits and ensured successful outcomes.
- Owned Testing and Inspection Governance – **NDT** (RT/UT/MT/PT), **Coatings** (Pull-off/Press-o-Film/XCut/Salt), Hydrostatic, Cryogenic; implemented QA/QC, Welding, and Design Procedures...
- Lean Initiatives (5S/Kaizen/OEE/TPM/VSM etc.)
- Digital Tools – QDMS, Oracle JDE ERP, SharePoint, ERP, MRP, CRM.

**OERLIKON Balzers** | Bursa, Turkey

*Quality Engineer & Auditor* | May 2011 – Mar 2012

- Maintained ISO 9001 QMS requirements including Audits, QA/QC governance, Customer Relationship Management, Laboratory Management, Tests/Calibration, and Lean Methodologies.

## SELECTED GLOBAL PROJECTS

- **NEOM TROJENA** – Saudi Arabia (BECHTEL)
- **Chevron Tengiz Expansion (FGP, SGP, Core SS) / 3GP (\$45B)** – Kazakhstan (BECHTEL & ENKA JV)
- **South Helwan** Power Plant – Egypt | **West Nile Delta** Gas Processing Terminal (WND) – Egypt
- LNG / Refinery / Power Projects: **SPLNG** – Louisiana, USA | **CCLNG** – Texas, USA (Cheniere Energy)
- **NAGOR** – Baytown, Texas, USA (ExxonMobil) | **Stonewall** – Virginia, USA (Siemens Energy)
- **Kuntsevo** Multifunctional Complex – Russia | **Hummel** Station – USA (Panda Power Funds)
- **Angola LNG** – Angola (Sonangol/Chevron/BP/Total/Eni) | **Galeota** – Trinidad & Tobago (BP)
- **Muscat Airport** – Oman | **Izmit Bay Crossing Suspension Bridge** – Turkey (ENKA & IHI)
- **Wind Turbine Towers, Pressure Vessels, Spool, Flange, Piping...**

## EDUCATION

BEng, Mechanical Engineering – Sakarya University, Turkey (2010)

BEng, Production Engineering – Munster Technological University, Ireland (2009)

## CERTIFICATIONS & LICENSES

- ISO 9001:2015 Lead Auditor – TÜV NORD (2022)
- Licensed Engineer – Saudi Council of Engineers (SCE)
- ASME Section IX Welding & Brazing Qualifications – ASME, Copenhagen, Denmark (2015)
- Six Sigma – PMP – Munster Technological University, Ireland (2009)
- ASME Y14.5 – Geometric Dimensioning and Tolerancing (GD&T) – Etik Design Consultancy, Ankara, Turkey 2015
- ISO 16949 Training, Kavurmacı Lean & Quality Management 2011
- FICEP Machines Training, FICEP, Milano, Italy 2013
- REIS Robot Training, REIS Robotics 2013
- CNC Programming, ESAB 2012

## PROFESSIONAL DEVELOPMENT (SELECTED)

- **150+ BECHTEL University trainings and examinations**, including Lean Six Sigma, Quality Champion, ES&H Core Processes, BIM Information Management, Handover Management, Concrete Mix Design and Testing, Engineering Work Processes, Bechtel's Behavioral Framework, Quality Absolutes, and 7 Quality Principles.
- Additional Training: Metallurgy & Materials / Heat Treatment / Failure Analysis / KPI / Problem Solving / Training for Trainers / Coatings (Jotun) / Microsoft Project / Work Study & Ergonomics / Lean / Kaizen / Poka-Yoke etc.

## LANGUAGES

Turkish (Native) | English (Native-level) | Greek, German, Arabic, Russian (Basic)