

Quality Manager | Audit & Training & Continuous Improvement Management

Dynamic Quality Management professional with **16+ years of proven success** delivering large-scale, high-profile, and multicultural projects across the **Oil & Gas, Construction, Steel Structures, Power, Energy, and Chemical industries**. Recognized for **establishing, leading, and optimizing end-to-end Quality Management Systems** that consistently improve performance, reduce risk, and increase client satisfaction. Adept at aligning stakeholders, driving Lean initiatives, and embedding a culture of Continuous Improvement.

Career Highlights:

- **QMS** – Designed and implemented fully compliant Quality Management Systems from the ground up, ensuring seamless integration into project operations.
- **Audit Excellence** – Managed complex **internal, external, contractor, supplier, and certification audits**, ensuring compliance with ISO 9001:2015 and project specifications, while fostering collaborative client relationships.
- **Operational Impact** – Successfully reduced NCRs, increased KPI performance, managed Risks, and contributed to measurable profitability improvements through process standardization and root-cause elimination.
- **Stakeholder Engagement** – Coordinated cross-functional teams, senior management, and external partners to ensure strategic alignment, timely decision-making, and effective management reviews.
- **Training & Capability Building** – Developed and delivered impactful training programs on **QMS, Quality Principles, Lean Construction, Kaizen, Problem Solving Methodologies, and technical disciplines**, enhancing workforce competency across international teams.

Portfolio: Selected project visuals and success stories available at www.fatihogur.com

Skills & Competencies

Quality, Audit & Compliance

Quality, Compliance, ISO 9001 / 31000 / 14001 / 27001 / 45001 (IQMS), Lead Auditor – Audit Management, Complaint & Nonconformity (NCR) Handling, Corrective & Preventive Actions (CAPA), SOP, Reporting (QA/QC/QMS), Lessons Learned

Project & Document Management

Project Management, Change / Risk Management, Aconex, BIM-360, ACC, WIR, MIR, ITP, PQD, MAT, MST, RAMS, IAP...

Technical Expertise

Licensed Engineer by the Saudi Council of Engineers (SCE), ASME Standards (B31.1, B31.3, Section II, V, IX), Hydrostatic & Cryogenic Testing, Coating & Coating Tests, Calibration Management, NDT (RT, UT, MT, PT, VT), GD&T

Industry Expertise

Oil & Gas, Construction, Steel Structures, Wind Towers, Pressure Vessels, Spools, Boilers

Lean & Continuous Improvement

Lean Construction, Continuous Improvement (CI), 5S, Kaizen, TPM, OEE, VSM, Problem Solving (PSP, 8D, Fishbone, RCA), KPI Management

Leadership & Training

Training Management, Trainer, Teamwork & Communication, Cross-functional Collaboration

Digital Tools

Microsoft Office (Excel, Word, PowerPoint), AutoCAD, Adobe Professional, Aconex, ACC, BIM-360, ERP, MRP, CRM

Experience

❖ Quality Management of TROJENA PI Cluster | Lead Auditor of TROJENA & Trainer

BECHTEL, NEOM TROJENA Project – Tabuk, Saudi Arabia | May 2023 – Ongoing (Client: NEOM)

Working as **Quality Manager** for the PI Cluster within the NEOM/TROJENA Project, with full accountability for Quality Management across multiple Contractors and Consultants. Oversee all aspects of Quality Planning, Assurance, and Control in alignment with NEOM and BECHTEL standards.

- **Strategic Leadership:** Implementation of the QP, ensuring compliance with contractual, regulatory, and standards. Act as primary Quality interface between NEOM, BECHTEL, Contractors, Consultants, and other stakeholders.

- **Operational Oversight:** Manage and review Quality-related submittals including Quality Manuals, Procedures, Quality Plans, ITPs, PQDs, MATs, MSTs, IAPs, personnel CVs, test reports, procurement lists, and audit schedules.
- **Auditing & Compliance:** Manage and conduct internal, external, and surveillance audits; oversee site inspections (WIR, MIR) to verify design compliance, workmanship, and testing.
- **Contractor & Consultant Management:** Provide daily guidance to project teams and contractors on implementing quality requirements. Track and manage contractor quality submittals, Risk Assessment Method Statement (RAMS), resolve quality issues, and support continuous improvement.
- **Field Engineering & Construction Management Coordination**
 - Worked in full coordination with **Field Engineering and Construction teams**, providing continuous guidance to ensure seamless integration of Quality requirements into daily site operations.
 - Supported inspections (WIR/MIR) by identifying and resolving nonconformities, ensuring timely corrective actions and compliance with project specifications.
 - Conducted regular **Quality Walkdowns and Site Surveillance** for key contractors, proactively detecting issues and driving early resolution to prevent project delays.
 - Acted as a trusted partner to field teams, fostering collaboration and reinforcing a culture of quality excellence across construction activities.
- **Training & Development:** Deliver indoctrination sessions, QMS awareness, Lean Construction, and technical training programs to enhance quality culture and technical competency.
- **Reporting & Performance Monitoring:** Prepare and present weekly/monthly quality and progress reports to the Project & Quality Director and NEOM senior leadership.
- **Stakeholder Coordination:** Facilitate cross-functional communication to ensure alignment of project quality objectives, management reviews, and continuous improvement initiatives.
- **Recognition & Commendations:** Recognized by PI Cluster Management for dedicated on-site presence, proactive guidance, and instrumental role in improving contractor PQI scores—consistently demonstrating diligence, professionalism, and commitment to quality excellence.

[NEOM Trojena Project BECHTEL Link](#) | [NEOM Project Link](#) | [Trojena Project Link](#)

❖ **Quality Assurance Management of DCU Project | Lead Auditor & Trainer**

Ustay Construction Company, Delayed Coker Unit (DCU) Project - Moscow / Russia, Dec 2021 - Mar 2022

Held **full responsibility** for Quality Assurance, established and maintained **ISO 9001:2015**, Quality Management System requirements thoroughly for Delayed Coker Unit (DCU) Project in Moscow Refinery (**Client: Gazprom**).

[DCU Project - Ustay / Gazprom Link](#)

❖ **Consultant – Quality, Lean & Process Improvement | Lead Auditor & Trainer**

Freelance, Worldwide (Turkey, UK, Ireland, Egypt, etc.) | Feb 2021 – May 2023

Provided consultancy to diverse clients on **ISO 9001:2015 implementation**, QMS optimization, and Lean process improvements. Delivered tailored solutions to enhance efficiency, mitigate risks, and embed a culture of quality excellence. Successfully guided organizations to certification and operational improvements through targeted audits, and training.

❖ **Quality Assurance Lead | Tengiz / Kazakhstan, July 2018 - February 2021**

BECHTEL & ENKA Joint Venture (SK), Chevroil's (Tengiz Expansion of Chevron) Oil Projects

Led **Quality Assurance for all Chevron Tengiz oil expansion projects** from the corporate head office of SK (BECHTEL ENKA JV), ensuring ISO 9001:2015 compliance, alignment with Client Specifications, Contractual Obligations, and Legal Requirements across multiple sites, fabrication yards, and field operations. Later appointed to **Lead QA for the flagship \$45B Third Generation Project (3GP)** – one of the world's largest ongoing oil & gas projects.

- **QMS Excellence:** Designed and maintained a seamless, fully compliant Quality Management System covering all disciplines, enabling smooth audits, risk-based process control, and continuous improvement.
- **Audit Leadership:** Directed and executed **Internal, External, Certification, and Client Audits (Chevron)**, achieving **100% success** in all ISO and customer audits with zero major nonconformities.
- **Stakeholder Coordination:** Collaborated with senior management, client representatives, and contractors to align quality objectives, resolve issues, and embed a culture of quality excellence across multinational teams.
- **Performance Metrics:** Managed KPIs, NCRs, CAPAs, and Lessons Learned programs, significantly reducing recurring issues and improving project delivery performance.

- **Recognition & Commendations:** Earned exceptional feedback from both **Chevron** (Client) and **certification auditors** for outstanding audit preparedness, robust QMS maturity, and proactive quality leadership—strengthening client confidence, ensuring audit success, and enhancing organizational reputation.

[3GP Project BECHTEL Link](#) | [3GP Project ENKA Link](#) | [SGP Project ENKA Link](#)

❖ Quality Lead | Auditor | Trainer

Cimtas / BECHTEL & ENKA Joint Venture - Turkey & Egypt | March 2012 - June 2018

Led the implementation and maintenance of **QMS** and multiple international standards (ISO 9001, ISO 14001, ISO 27001, ISO 45001, ISO 17065, ISO 3834, AD 2000, ASME Nuclear and Non-Nuclear, EN 1090, EN 13480-4) across manufacturing facilities and major EPC projects in Turkey, Egypt, USA, Russia, Angola, Oman, and Trinidad & Tobago.

- **Audit Management:** Conducted & coordinated internal, external, certification, customer, surveillance, supplier, and sub-industry audits, ensuring full compliance and successful audit outcomes.
- **Team Leadership:** Managed a team of 50 QA/QC professionals across Dimensional Control, NDT, Paint & Final Control disciplines.
- **Process & QMS Improvement:** Developed and implemented QA/QC, Welding, and Design procedures; introduced Critical to Quality (CTQ) and Standard Operation Forms (SOF) for smooth project execution.
- **Lean & Efficiency Gains:** Delivered measurable cost savings and efficiency improvements via Lean methodologies (Kaizen, Kobetsu Kaizen, 5S, OEE, TPM, VSM).
- **Customer Satisfaction:** Increased **audit scores** and **client trust** by implementing **pre-audit programs** ahead of ASME & ISO certification and client audits.
- **Technical Expertise:** Oversaw testing and inspection processes including: PMI, Hardness, Ultrasonic Thickness Tests; **NDT:** Radiographic Test (RT), Ultrasonic Test (UT), Magnetic Particle Test (MT), Liquid Penetrant Test (PT); **Coating Control:** TSA and Paint Tests; Pull-off Test, Press-o-Film Test, Cross Cut Test, X-Cut Test, Salt Contamination Test, Blotter Test, Hydrostatic Test, Cryogenic Test.
- **Digital Tools:** Utilized QDMS, Oracle JDE ERP, and SharePoint for integrated document and quality management for **ERP, MRP, CRM**.

[South Helwan Power Plant Project](#) – South Helwan, Egypt – **Owner: Upper Egypt Electricity Production Co**

[West Nile Delta Gas Processing Terminal \(WND\)](#) – Alexandria, Egypt – **Owner: British Petroleum (BP)**

NAGOR (North American Growth - Olefins Recovery) – Baytown, Texas, USA – **Client: ExxonMobil**

[SPLNG](#) Louisiana, USA – [CCLNG](#) Texas, USA – **Client: Cheniere Energy**

[Stonewall Project](#) Virginia, USA – **Client: Siemens Energy** | [Hummel Station Project](#) USA (Panda Power Funds)

[Angola LNG Project](#) – Angola – **Client: Sonangol (22.8%), Chevron (36.4%), BP (13.6%), Total (13.6%), and Eni (13.6%)**

[The Galeota Project](#) Galeota, Trinidad and Tobago – **Client: British Petroleum (BP)**

[Kuntsevo Russia Multifunctional Complex](#) Kuntsevo, Russia – [Wind Turbine Towers](#)

[Muscat Airport Project](#) Muscat, Oman – [Izmit Bay Crossing Suspension Bridge](#) Izmit, Turkey (**ENKA & IHI**)

❖ Quality Engineer & Auditor, May 2011 - March 2012 | Oerlikon Balzers, Bursa / Turkey

Established and maintained all requirements of **ISO 9001** Quality Management System (QMS), Audits, QA & QC, Customer Relationships Management... Laboratory Management; Tests & Calibration... Lean Tools Management...

Education

Sakarya University, Turkey – Bachelor of Engineering – **Mechanical Engineering** – 2010

Munster Technological University, Ireland – Bachelor of Engineering – **Production Engineering** – 2009

Languages

English: Native-level proficiency **Turkish:** Native **Greek & German & Arabic & Russian:** Basic

Certificates

ISO 9001:2015 Lead Auditor, TUV Nord 2022

ASME Section IX Welding & Brazing Qualifications, ASME Copenhagen, Denmark 2015

Six Sigma, Munster Technology University, Ireland 2009

Introduction to Lean Six Sigma, BECHTEL University, Saudi Arabia 2023

Six Sigma from 50,000 Feet, BECHTEL University, Saudi Arabia 2023

Concrete Mix Design and Testing, BECHTEL University, Saudi Arabia 2023

Be a Quality Champion, BECHTEL University, Saudi Arabia 2023

ES&H Core Processes, Environmental, Safety & Health Program, BECHTEL University, Saudi Arabia 2023
Infrastructure-Quality Onboarding Training, BECHTEL University, Saudi Arabia 2023
Information Management for the Delivery of BIM Projects, BECHTEL University, Saudi Arabia 2023
Handover Management, BECHTEL University, Saudi Arabia 2023
Engineering Work Processes and Procedures, BECHTEL University, Saudi Arabia 2023
Bechtel's Behavioral Framework, BECHTEL University, Saudi Arabia 2023
7 Quality Principles, Quality Absolutes, BECHTEL University, Saudi Arabia 2023
Quality Communication, Sinerji 2018
Metallurgical and Materials & Heat Treatment & Failure Analysis, Prof. Dr. Bilgehan Ogel, METU 2016 - 2017
KPI & Problem Solving Techniques & Training for Trainers, Lean Institute 2012 - 2017
Jotun Coating Trainings, Jotun 2016
Geometric Dimensioning and Tolerancing (GD&T), Etik Design Consultancy, Ankara, Turkey 2015
FICEP Machines Training, FICEP, Milano, Italy 2013
REIS Robot Training, REIS Robotics 2013
CNC Programming, ESAB 2012
Project Management Professional Using Microsoft Project, Project Management Institute 2012
Process Management / KAIZEN / Poka-Yoke / Lean Manufacturing / Work Study & Ergonomics, Kavurmaci 2011
ISO 16949 Training, Kavurmaci Lean & Quality Management 2011

- Completed **150+ BECHTEL University** trainings and examinations, some of the examples mentioned above.

References

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