









# Fatih Ogur fatihogur.com linkedin.com/in/fatihogur +905433051239 hello@fatihogur.com NEOM, KSA

Highly accomplished Quality Assurance Lead & ISO 9001 Lead Auditor, Mechanical & Production Engineer. 14+ years of experience with proven track record in managing international, multicultural, high-volume projects in various countries; mainly in the Construction, Steel Structure, Oil and Gas, Power, Energy, and Chemical industries. Established and maintained ISO 9001, Quality Management System in projects:

- ✓ Coordinated processes & projects, led cross-functional teams.
- ✓ Conducted internal, subcontractor, and supplier audits.
- ✓ Achieved success in customer and certification audits with a customer focused mindset.
- ✓ Aligned management and departments through Management Reviews.
  ✓ Decreased NCRs, increased customer satisfaction and improved profitability.

Visual examples of my projects available at: www.fatihogur.com

## Education

Munster Technological University, Ireland - Bachelor of Engineering - Production Engineering - June 2009 Sakarya University, Turkey - Bachelor of Engineering - Mechanical Engineering - June 2010

### Skills

Quality Assurance (QA)	ISO 9001 Lead Auditor	Quality Management System (QMS)
Project Management	Root Cause Analysis	Corrective and Preventive Actions (CAPA)
<b>Complaint Management</b>	Nonconformities (NCRs)	ISO 9001, 14001, 27001, 45001 & Audits (IQMS)
<b>Document Management</b>	ERP, MRP, CRM	Standard Operating Procedures (SOP)
<b>Construction Industry</b>	WIR, MIR, Surveillance	ITP, PQD, MAT, MST, IAP
Oil and Gas Industry	Steel Structure Industry	ASME Standards: B31.1, B31.3, Section II, V, IX
Trainings / Trainer	Teamwork & Communication	Key Performance Indicators (KPI)
Lean Manufacturing	<b>Continuous Improvement</b>	Problem Solving Process (PSP) & 8D, Fishbone, 5M
5S, Kaizen, TPM, OEE, VSM	Quality Control (QC)	Non-Destructive Test (NDT): RT, UT, MT, PT, VT
<b>Calibration Management</b>	<b>Coating &amp; Coating Tests</b>	Geometric Dimensioning and Tolerancing (GD&T)
Hydrostatic Test	Cryogenic Test	Wind Towers, Pressure Vessels, Spools, Boilers
Lessons Learned	QA & QMS Reports	Time & Change & Risk Management
Aconex, BIM-360, AUTOCAD	Adobe Prof. & Illustrator	Microsoft Office (Excel, Word, Power Point)

# **Experience**

- Quality Lead & ISO 9001 Lead Auditor, Tabuk / Saudi Arabia, May 2023 Ongoing **BECHTEL, NEOM TROJENA Project**
- Reviewed Quality Management Plan (QMP) and support implementation
- Monitored and overseen contractors and consultants QMS implementation.
- Reviewed Contractors and Consultants' submittals including Quality Manuals, Procedures, Quality Plans, ITP, PQD, MAT, MST, IAP, Quality Personnel Resumes, Test Reports, Procurement List, and Audit Schedules.
- Provided 'day to day' support, and advice to the project team regarding the implementation of the project quality requirements / management system arrangements.
- Performed inspections of completed work, conduct WIR and MIR Site Inspections, to verify that the work has met the design standard and acceptable standard of workmanship and attending and witnessing with the Employer and recommend accepting the performance tests and tests on completion.
- Reporting directly to the Quality Director and working with project team to support clusters.
- Performed Trainings; Project QMS Indoctrination, Orientation, and Awareness Sessions, as applicable.

- Interfaced with Contractors / Subcontractors for Quality Audits or quality concerns

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- Performed internal and external Quality Audits / Surveillances as per audit / surveillance schedule.
- Coordinated, reviewed, and approved consultants, contractors / subcontractors' responses to deficiencies identified as a result of Project Quality Audit and Surveillance Activities.
- Established and provided input to system of tracking contractors Quality Submittals.
- Reported weekly / monthly progress to the Quality Director.

NEOM Trojena Project BECHTEL Link | NEOM Project Link | Trojena Project Link

Quality Assurance Lead & ISO 9001 Lead Auditor, Moscow / Russia, December 2021 – March 2022
 Ustay Construction Company, Delayed Coker Unit (DCU) Project

Established and maintained **ISO 9001:2015**, Quality Management System requirements thoroughly for Delayed Coker Unit (DCU) Project in Moscow Refinery (Client: Gazprom).

# **DCU Project - Ustay / Gazprom Link**

Consultant, ISO 9001 Lead Auditor, February 2021 – May 2023
 Freelance, Worldwide (Turkey, UK, Ireland, Egypt etc.)

Guided companies through **ISO 9001:2015** certification, ensuring top-tier **quality management systems**. Reflected extensive experience in **implementing and optimizing QMS**, driving efficiency and excellence. Independent, proactive, and client-focused, exceeding expectations with each engagement.

#### Focused on:

- Client partnerships and tailored solutions.
- Streamlined processes and risk mitigation.
- Company-wide culture of quality and innovation.

## How it empowered organizations to thrive:

Customer Centricity, Efficiency, Risk Management, A Culture of Quality, Global Recognition

Quality Assurance, Tengiz / Kazakhstan, July 2018 – February 2021
 BECHTEL & ENKA Joint Venture (SK), Chevroil's (Tengiz expansion of Chevron) Oil Projects

Established and maintained all requirements of ISO 9001:2015 Quality Management System (QMS), Client's Specifications & Contract Requirements, Procedures and Legal Requirements for all Fields, Projects and Shop.

- Audits: Conducted & Coordinated; Internal Audits, Customer Audits, Certification Audits, Surveillance Audits, Supplier and Sub Industry Audits and Qualifications, Corporate Audits.
- KPIs, NCRs, CAPAs, Document Management, Procedures & Quality Plans, Trainings, Projects Lessons Learned, Change & Risk Management, Customer Complaints Management, Meetings, Reports, Management Review.

All Projects SK Link | 3GP Project Bechtel Link | 3GP Project Enka Link | SGP Project Enka Link

QA Lead, ISO 9001 Auditor, QC Engineer, March 2012 – June 2018
 Cimtas / BECHTEL & ENKA Joint Venture, Bursa / Turkey and Cairo & Alexandria / Egypt

Established and maintained all requirements of ISO 9001:2015 Quality Management System (QMS), Client's Specifications & Contract Requirements, Project Procedures and Legal Requirements for all Fields, Projects and Shop.

- Audits: ISO 9001, ISO 14001, ISO 27001, ISO 45001, ISO 17065, ISO 3834, AD 2000, ASME Nuclear and Non-Nuclear, EN 1090, EN 13480-4; Internal, External, Certification, Customer, Surveillance, Supplier, Sub-industry Audits.
- Led a team of 50 Quality Inspectors of 3 Teams (Dimensional Control, Non-Destructive Test and Paint Control).
- Improved the QMS of **spool** manufacturing, **pipe fittings** and **flanges**...
- Prepared QA, QC, Welding, Design etc. all departmental procedures and CTQs to run the projects smoothly.
- Influenced the Manufacturing and Quality Teams by Critical to Quality (CTQ) and Standard Operation Forms (SOF) Documents Management, carrying out Project Contract and Customer Specifications requirements.
- Money saved as measured by Lean Projects' Results by leading Kaizen, Kobetsu Kaizen, 5S and other Lean Projects.
- Efficiencies created as measured by Projects' Results by leading OEE, TPM and VSM Projects.
- Increased Customer Satisfaction as measured by Customer Meetings and Audits outputs by implementing a smooth Management System and conducting Internal Audits prior to ASME & ISO Certification Audits and Client Audits.

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- ERP, MRP, CRM: QDMS Integrated Document Management System, Oracle JDE ERP System, SharePoint...
- Tests: PMI, Hardness, Ultrasonic Thickness Tests; NDT: Radiographic Test (RT), Ultrasonic Test (UT), Magnetic Particle Test (MT), Liquid Penetrant Test (PT); Coating Control: TSA and Paint Tests; Pull-off Test, Press-o-Film Test, Cross Cut Test, X-Cut Test, Salt Contamination Test, Blotter Test, Hydrostatic Test, Cryogenic Test.

<u>South Helwan Power Plant Project</u> – **South Helwan, Egypt** <u>West Nile Delta Gas Processing Terminal (WND)</u> – **Alexandria, Egypt** 

<u>Projects Overview</u> – NAGOR; Baytown, Texas, USA – <u>SPLNG</u> Louisiana, USA – <u>CCLNG</u> Texas, USA <u>Stonewall Project</u> Virginia, USA – <u>Hummel Station Project</u> Pennsylvania, USA – <u>Angola LNG Project</u> - Angola <u>The Galeota Project</u> Galeota, Trinidad and Tobago – <u>Kuntsevo Russia Multifunctional Complex</u> Kuntsevo, Russia <u>Muscat Airport Project</u> Muscat, Oman – <u>Wind Turbine Towers</u> – <u>Izmit Bay Crossing Suspension Bridge</u> Izmit, Turkey

QA Engineer, QC Engineer, ISO 9001 Auditor, May 2011 – March 2012
 Oerlikon Balzers, Bursa / Turkey

Established and maintained all requirements of **ISO 9001:2015** Quality Management System (QMS), Audits, QA & QC, Customer Relationships... Laboratory Management; Tests & Calibration...

# Languages

English: Professional/Proficiency Turkish: Native German & Greek: Conversational Arabic & Russian: Basic

# **Certificates**

ISO 9001:2015 Lead Auditor, TUV Nord 2022

ISO 9001:2015 Internal Auditor, TUV Nord 2018

ISO 16949 Training, Kavurmaci Lean & Quality Management 2011

ASME Section IX Welding & Brazing Qualifications, ASME Copenhagen, Denmark 2015

Six Sigma, Munster Technology University, Ireland 2009

Concrete Mix Design and Testing, BECHTEL University, Saudi Arabia 2023

Be a Quality Champion, BECHTEL University, Saudi Arabia 2023

ES&H Core Processes, Environmental, Safety & Health Program, BECHTEL University, Saudi Arabia 2023

Infrastructure-Quality Onboarding Training, BECHTEL University, Saudi Arabia 2023

Introduction to Lean Six Sigma, BECHTEL University, Saudi Arabia 2023

Six Sigma from 50,000 Feet, BECHTEL University, Saudi Arabia 2023

Information Management for the Delivery of BIM Projects, BECHTEL University, Saudi Arabia 2023

Handover Management, BECHTEL University, Saudi Arabia 2023

Engineering Work Processes and Procedures, BECHTEL University, Saudi Arabia 2023

Bechtel's Behavioral Framework, BECHTEL University, Saudi Arabia 2023

7 Quality Principles, Quality Absolutes, BECHTEL University, Saudi Arabia 2023

Quality Communication, Sinerji 2018

Metallurgical and Materials & Heat Treatment & Failure Analysis, Prof. Dr. Bilgehan Ogel, METU 2016 - 2017

KPI & Problem Solving Techniques & Training for Trainers, Lean Institute 2012 - 2017

Jotun Coating Trainings, Jotun 2016

Geometric Dimensioning and Tolerancing (GD&T), Etik Design Consultancy, Ankara, Turkey 2015

FICEP Machines Training, FICEP, Milano, Italy 2013

REIS Robot Training, REIS Robotics 2013

**CNC Programming, ESAB 2012** 

Project Management Professional Using Microsoft Project, Project Management Institute 2012

Process Management / KAIZEN / Poka-Yoke / Lean Manufacturing / Work Study & Ergonomics, Kavurmaci 2011

• Completed **95** BECHTEL University trainings and examinations, including some of the examples mentioned above.

#### Interests

Music, Languages & Cultures, Animals Care and Nature Lover, Theatre, Volunteering

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